

THE 2014 ANNUAL MEETING OF THE
AMERICAN COLLEGE OF MEDICAL QUALITY

March 27-30, 2014 | Hotel Monaco | Alexandria, VA

MQ MEDICAL QUALITY
2014

Quality and Safety through Partnerships

THE MEETING FOR LEADERS
IN MEDICAL QUALITY!



This Live Activity has been approved for
25.25 AMA PRA Category 1 Credit(s)TM

Topics covered include: Clinical issues in quality, scientific theory in quality management, leadership/professional development, and advanced topics in medical quality.

FINAL PROGRAM

JOINT SPONSORSHIP OF:



acmq.org



Dear Colleague,

March 2014

Over the past 41 years, The American College of Medical Quality has hosted annual meetings, designed for leaders in medical quality, which encompass a broad spectrum of educational offerings in a comfortable and effective learning environment. These conferences have featured presentations from the best and brightest minds in medical quality. The 2014 conference is a new opportunity for the College to continue this tradition with recent innovations.

Medical Quality 2014, *Quality and Safety through Partnerships*, will be presented as a stand-alone conference, featuring multiple themes throughout each day of education in topics directly related to quality in healthcare. Throughout the conference, our expert faculty will share their experience and insight on the latest advances in Medical Quality, allowing you to implement the latest and greatest when you return home. This comprehensive, dynamic and interactive program is designed to provide medical quality leaders like you an effective, efficient and high value educational event.

Additionally, I am pleased to announce that through our joint sponsor, Community Health Network, you will be eligible to earn up to **25.25 AMA PRA Category 1 Credit(s)TM**.

Welcome!



James Cross, MD, FACMQ
President



Henry C.L. Johnson, Jr., MD, MPH
Chair, Scientific Program Committee

**OFFICERS, TRUSTEES,
AMA LIAISONS**

President:

James Cross, MD, FACMQ

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Prathibha Varkey, MD, MPH, MBA

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Clair Callan, MD, MBA

AMA Delegate

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Henry C.L. Johnson, Jr. MD, MPH

Chair, Scientific Program Committee

Nimisha Kalia-Satwah, MD, MPH, MBA

Alternative AMA Delegate

Peter C. Lee, MD, MPH

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Heidi Nicewarner, MD

Student/Resident Section Adviser

Benjamin Schanker

Student/Resident Section President

Jessica A. White, MD

Chair, Marketing Committee

Claudio Loffreda-Mancinelli, MD

Chair, Membership Committee

Past President:

Donald E. Fetterolf, MD, DFACMQ

Executive Director:

Andrew Jerdonek

2014 SCIENTIFIC PROGRAM COMMITTEE

James Cross, MD, FACMQ (*Meeting Chair*)

Henry C.L. Johnson, Jr., MD, MPH

(*Scientific Committee Chair*)

Maya Babu, MD, MBA

Subhankar Bandyopadhyay, MD

Julia Caldwell, MD

Clair Callan, MD, MBA

Angelo Caprio, MD, FACMQ

Lon Castle, MD

Joseph Colella, MD, FACMQ

Edward Crooks, MD

Marsha Davenport, MD, MPH

Nancy Davis, PhD

Umesh Dyamenahalli, MD

Linda Efferen, MD

Frank Fiaschetti, MD

Josiah Halm, MD

Scott Kaepfel

Valeriya Kettelhut, MD, MPH

Howard Kerpen, MD

Robert Klugman, MD

Stephen Lawless, MD, MBA

Cindy Lee, MD

Kelly Lin, MD

Kevin Lobdell, MD

Claudio Loffreda-Mancinelli, MD

Mark Lyles, MD, MBA, FACMQ

John McNelis, MD

Kathleen McNicholas, MD, JD

Mark Monane, MD

Paul Nagy, PhD

Arlene Seid, MD, MPH

Rama Shankar, MD

Rathan Subramaniam, MD

Prathibha Varkey, MD, MPH, MBA

Dan Westphal, MD, MBA

Valerie Brown, CPS (*CME Coordinator*)

Andrew Jerdonek (*Executive Director*)

Conference Faculty



Matt Austin, PhD
Johns Hopkins University,
Baltimore, MD



Dave Davis, MD
AAMC, Washington, D.C.



Henry C.L. Johnson, Jr. MD, MPH
Midas+ Solutions, A Xerox Company,
Tucson, AZ

Richard Berger, MD, PhD
Mayo Clinic, Rochester, MN



Nancy Davis, PhD
AAMC, Washington, D.C.



Howard Kerpen, MD
NS-LIJ Health System,
New Hyde Park, NY



Marianna Bruno, PharmD, MPH
Pfizer, Inc., New York, NY



Umesh Dyamenahalli, MD
Arkansas Children's Hospital,
University of Arkansas for Medi-
cal Sciences, Little Rock, AR



Alan Krumholz, MD, DFACMQ
Mayo Clinic Health System –
Franciscan Healthcare,
La Crosse, WI

**Donald E. Casey, Jr., MD,
MPH, MBA**
IPO4Health, Chicago, IL



Karen Fisher
US Senate Staff,
Washington, D.C.



Mark Lyles, MD, MBA, FACMQ
Medical University of South
Carolina, Charleston, SC



Lon Castle, MD
CardioDx, Palo Alto, CA



**Lea Anne Gardner, PhD,
MSPH, RN**
Pennsylvania Patient Safety
Authority, Philadelphia, PA



Kathleen McNicholas, MD, JD
Christiana Care Health System,
Newark, DE

Carolyn M. Clancy, MD
Department of Veterans Affairs,
Washington, D.C.



**Chris Goeschel, ScD, MPA,
MPS, RN**
MedStar Health, Columbia, MD



Mark Monane, MD
CardioDx, Palo Alto, CA



**Beverly Collins, MD, MBA,
DFACMQ**
Baltimore, MD



Kevin Graves, PMP, MBA
Multispecialty MOC Portfolio
Approval Program, Lexington, KY



Jack Moran, PhD, MBA
Public Health Foundation,
Washington, D.C.

James Cross, MD, FACMQ
Aetna, Hartford, CT



Jennifer A. Hooks, MBA
Medical University of South
Carolina, Charleston, SC



Christopher Nabors, MD, PhD
Westchester Medical Center,
Valhalla, NY





Paul Nagy, PhD
Johns Hopkins University,
Baltimore, MD



Susan Peterson, MD
Johns Hopkins University,
Baltimore, MD



Joe Tracy, MS
Lehigh Valley Health Network,
Allentown, PA

David Nash, MD, FACMQ
Jefferson School of Population
Health, Philadelphia, PA



Raj Ratwani, PhD
National Center for Human
Factors in Healthcare,
MedStar Health, Washington, D.C.



Prathibha Varkey, MD, MPH, MBA
Seton Healthcare Family,
Austin, TX



Arnold Pallay, MD
Atlantic Health System,
Morristown, NJ



Nina Solenski, MD
University of Virginia,
Charlottesville, VA



Sallie Weaver, PhD
Johns Hopkins University,
Baltimore, MD

**R. Heather Palmer, MBCh
(British Equivalent of MD), SM**
Harvard School of Public Health,
Boston, MA



Abbe Steel, BA
UBC, an Express Scripts
Company, McLean, VA



Kathy Wiberly, PhD
University of Virginia,
Charlottesville, VA



L. Gregory Pawlson, MD, MPH
Stevens Lee, Cabin John, MD

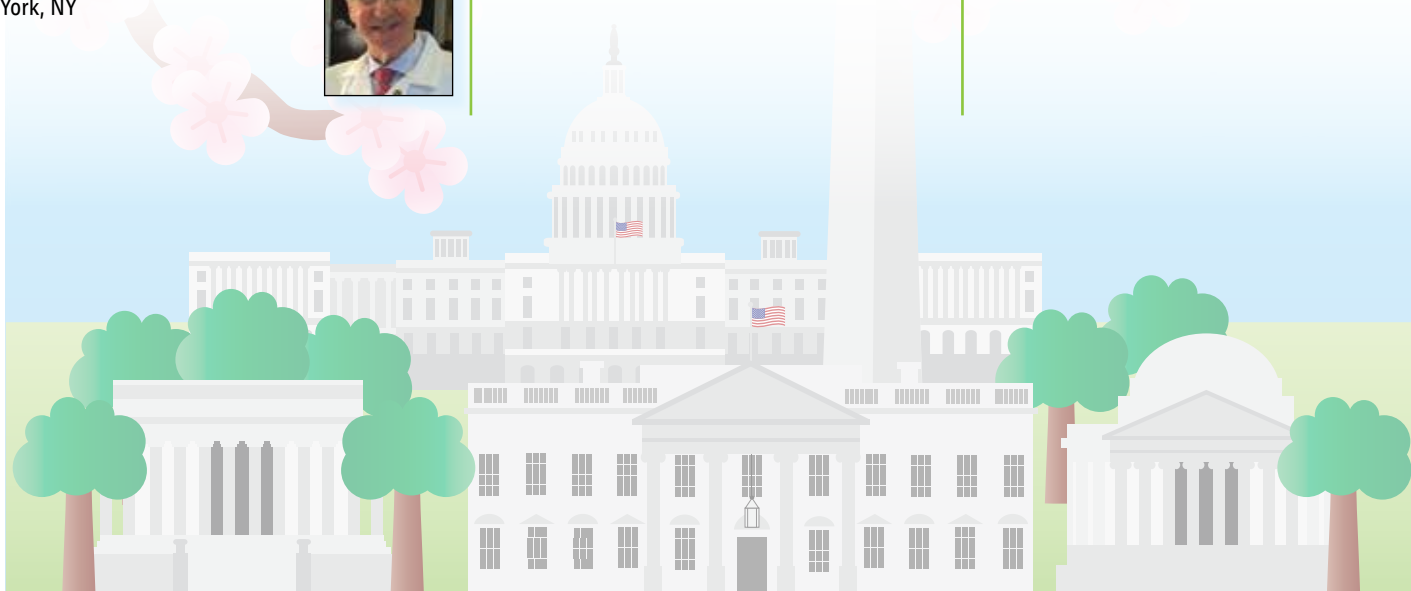


Harry Steinberg, MD
Hofstra NS-LIJ School of Medicine
Hempstead, NY



Marc S. Williams, MD
Geisinger Health System,
Danville, PA

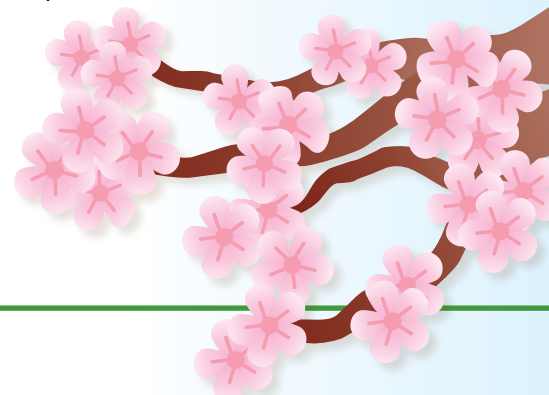
Stephen Peterson, MD
New York Methodist Hospital, New
York, NY



LEARNING OBJECTIVES:

At the Conclusion of the Conference attendees should be able to:

- | | | |
|--|---|---|
| <ol style="list-style-type: none"> 1. Implement the latest advances in the science of medical quality. 2. Demonstrate competence in what expertise other organizations can provide when designing programs to improve the quality of patient care. 3. Demonstrate competence in understanding key metrics for evaluation of genomic tests. 4. Identify strategies to effectively implement change in organizations. 5. Leverage the ACGME to build cross discipline quality training programs, evaluate educational efforts in quality improvement. 6. Compare and contrast the administrative, cultural and altruistic barriers to forming effective healthcare partnerships. | <ol style="list-style-type: none"> 7. Justify why increased communication is a mandatory first step in establishing/maintaining healthcare partnerships. 8. Develop educational interventions to improve healthcare delivery. 9. Describe how institutional quality improvement projects can qualify for MOC Part IV, Create an institutional program for MOC. 10. Review implementation & outcomes of handoff initiatives in various sectors of care & various practice environments. Generate an enhanced awareness of this burgeoning problem, explore the general applicability & potential benefits of the aforementioned initiatives. 11. Use performance improvement activities to enhance GME and CME accreditation requirements along with OPPE, value-based purchasing and MOC requirements. | <ol style="list-style-type: none"> 12. Describe and apply recent research in the fields of metric development, cognitive psychology, organizational psychology, and human factors applied to the implementation science of quality. 13. Interpret the changing political, economic, and regulatory health care environment to effectively implement proactive actions to continue appropriate and viable application of high quality medical care. 14. Link what experts in other organizations and fields can provide when designing programs to improve the quality of patient care. |
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ACCREDITATION, CME AND DISCLOSURES:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Community Health Network and the American College of Medical Quality.

Community Health Network is accredited by the Indiana State Medical Association to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of **25.25 (Twenty five point twenty five) AMA PRA Category 1 Credit(s)™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

In accordance with the Accreditation Council for Continuing Medical Education (ACCME) Standards for Commercial Support, educational programs sponsored by Community Health Network must demonstrate balance, independence, objectivity and scientific rigor. All faculty, authors, editors and planning committee members participating in a Community Health Network sponsored activity are required to disclose any relevant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity.

Community Health Network has implemented a process whereby everyone who is in a position to control the content of an educational activity has disclosed all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship it will be resolved prior to the activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.

WEDNESDAY, MARCH 26TH

- 12pm-5pm
Registration Desk Open
- 1-5pmAthens
ACMQ Quality Improvement Workshop, Part I
-Additional Registration Required.

THURSDAY, MARCH 27TH

- 8am-5pm
Registration Desk Open
- 8:30am-12:30pmAthens
ACMQ Quality Improvement Workshop, Part II
-Additional Registration Required.
- 12:30-2pm
Lunch on your own
- 1-1:55pmTokyo
Executive Committee Meeting
-By Invitation
- 2-2:15pmParis
Presidential Welcome and Meeting Overview
- 2:15-5:30pmParis
ACMQ Quality Institute
- 6-9pm
Board of Trustees Meeting/Dinner.....Athens
-By Invitation

FRIDAY, MARCH 28TH

- 7am-5pm
Registration Desk Open
- 7-8amAthens
ABMQ Board Meeting
- 8am-6:30pmSydney & Bombay
Posters Displayed
-Set up posters between 7-8am

FRIDAY (cont.)

- 8am-12pmParis
General Plenary Session I: "Keynotes in Quality"
- 10:30-10:55amSydney & Bombay
Refreshment Break With Posters
- 12-1pmParis
Oral Abstract Session (AJMQ)
- 1-2:25pmParis
Annual Meeting of Members/Awards Lunch
- 2:30-5:15pm
BREAKOUT SESSIONS:
- Track 1:Paris
The Science of Quality
- Track 2:Athens
Continuing Professional Development
- 5:20-6:30pm
Committee Meetings
- Scientific ProgramParis
- MembershipTokyo
- Student/ResidentAthens
- 7-9pmTBD
Executive Committee Dinner
-By Invitation

SATURDAY, MARCH 29TH

- 7am-3pm
Registration Desk Open
- 7-7:50amParis
Breakfast with Speaker: Ovarian Cancer: Improving Diagnosis, Transforming Care
Hosted by Vermillion, Inc.
- 8am-12pmParis
General Plenary Session II: Clinical Issues in Quality

SATURDAY (cont.)

- 10-10:20amTBD
Special Award Session: Presidential Award
- 10:20-10:30amTBD
Refreshment Break
- 12-12:45pmParis
Lunch with Speaker: Clinical and Research Efforts to Improve the Diagnosis of Coronary Artery Disease in Women
Hosted by CardioDx
- 1:15-3:15pmCrowne Plaza Old Town
ABMQ Exam
-Bus Service provided (departs at 12:50pm)
-Bus to SiTEL Center will stop at 3:15 for pick up.
- 1-3pm
BREAKOUT SESSIONS:
(Student/Resident Track starts at 12pm)
- Track 1:Sydney
Student and Resident Workshop
-Lunch included
- Track 2:Paris
Integrating Genomics into Quality
- Track 3:Athens
Collaborating in Quality
- 3-6:30pm
Visit to MedStar Health Simulation Training & Education Lab (SiTEL)
-Pre-registration required, bus service provided.
-Bus departs at 3:10pm & stops at ABMQ Exam.
- 7-9pmTBD
ACMQ Quality Scholars Dinner
-By Invitation, location TBD.

SUNDAY, MARCH 30TH

- 8:30-9:30am
Registration Desk Open
- 9-11amParis
MORNING BRUNCH SESSION: The Politics of Medical Quality
- 11am
Meeting Adjourns

Registration Desk Open:

Wed: 12-5pm Thurs: 8am-5pm
Fri: 7am-5pm

Final Program

Please use these themes to guide you through the schedule.

Clinical Issues in Quality	Scientific Theories Regarding Quality	Leadership/ Professional Development	Advanced Topics In Medical Quality
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WEDNESDAY, MARCH 26TH

PRE-CONFERENCE SCHEDULE:

12pm-5pm

Registration Desk Open

1-5pm

ACMQ Quality Improvement Workshop, Part I(Athens)



Additional Registration Required.

THURSDAY, MARCH 27TH

PRE-CONFERENCE SCHEDULE: (CONT.)

8:30am-12:30pm

ACMQ Quality Improvement Workshop, Part II(Athens)



Additional Registration Required.

12:30-2pm

Lunch on your own

1-1:55pm

Executive Committee Meeting(Tokyo) -By Invitation

MEDICAL QUALITY 2014 BEGINS:

2-2:15pm

Presidential Welcome and Meeting Overview (Paris)

James Cross, MD, FACMQ, President
Henry C.L. Johnson, Jr., MD, MPH, Chair, Scientific Planning Committee
Andrew Jerdonek, Executive Director

2:15-5:30pm

ACMQ Quality Institute (Paris)



Moderators: Don E. Casey, Jr., MD, MPH, MBA, and
Henry C.L. Johnson, Jr. MD, MPH

Faculty: Carolyn M. Clancy, MD, US Department of Veterans Affairs,
Washington, D.C.

Lea Anne Gardner, PhD, MSPH, RN, Pennsylvania Patient Safety
Authority, Philadelphia, PA

L. Gregory Pawlson, MD, MPH, Stevens Lee, Cabin John, MD

6-9pm

Board of Trustees Meeting/Dinner(Athens) -By Invitation

FRIDAY, MARCH 28TH

7-8am

ABMQ Board Meeting(Athens)

8am-6:30pm

Posters Displayed (Sydney & Bombay) Set up posters between 7-8am.

8am-12pm

General Plenary Session I: "Keynotes in Quality" .. (Paris)

Moderators: Henry C.L. Johnson, Jr., MD, MPH, and
Prathibha Varkey, MD, MPH, MBA

8-9:30am

Managing in the Health Care Ecosystem: talk and facilitated discussion



R. Heather Palmer, MBBCh (British Equivalent of MD), SM,
Harvard School of Public Health, Boston, MA

9:30-10:30am

Innovating Quality, an Interactive Session



Chris Goeschel, ScD, MPA, MPS, RN, MedStar Health, Columbia, MD

10:30-10:55am

Refreshment Break With Posters

11am-12pm

Change Management



Jack Moran, PhD, MBA, Public Health Foundation, Washington, D.C.

12-1pm

Oral Abstract Session (AJMQ) (Paris)

Moderator: David Nash, MD, MBA, Editor-in-Chief, *American Journal of Medical Quality*

Using National Surgical Quality Improvement Project (NSQIP) Data to Decrease Ventilator Days and Pneumonia in a Surgical ICU

John McNelis¹, Roseann Grandelli², Maureen Keegan²

¹Jacobi Medical Center, Bronx, NY, USA, ²Winthrop University Hospital, Mineola, NY, USA

Patient Throughput and Operational Outcomes: Understanding the Relationship in the Context of a Collaborative Improvement Initiative

Aline Holmes¹, Mary Ditri¹

¹New Jersey Hospital Association, Princeton, New Jersey, USA



Improved Prenatal and Postpartum Visit Compliance and Breast-feeding Rates are Found in Pregnancy Texting Program Participants

Mary Mason¹, Amy Poole-Yaeger¹, Marie McNeely¹
¹Centene Corporation, Saint Louis, Missouri, USA

Health Outcome Disparities and Utilization among US Children with Abdominal Pain at Major Emergency Departments

Louise Wang¹, Corinna Haberland², Cary Thurm³, Jay Bhattacharya⁴, KT Park⁵
¹Stanford University School of Medicine, Stanford, CA, USA,
²Department of Health Research and Policy, Stanford University School of Medicine, Stanford, CA, USA, ³Children's Hospital Association, Overland Park, Kansas, USA, ⁴Center for Health Policy / Primary Care Outcomes Research, Stanford University, Stanford, CA, USA, ⁵Division of Gastroenterology, Hepatology, and Nutrition, Department of Pediatrics, Stanford University, Stanford, CA, USA

Perioperative Optimization of Senior Health (POSH): The Journey to a Collaborative Care Model

Shelley McDonald¹, Mamata Yanamadala¹, Heather Whitson¹, Cornelia Poer¹, Julie Thacker¹, Heidi White¹, Mitchell Heflin¹
¹Duke University, Durham, USA

1-2:25pm

Annual Meeting of Members/Awards Lunch (Paris)

Moderator: James Cross, MD, FACMQ

1. **Call to Order**
2. **President's Welcome/Comments**
3. **Awards Ceremony**

(see pages 10-11 for 2014 ACMQ Award Winners)

- A. **Member Pins**
- B. **2014 Student/Resident Awards**
 - Quality Scholars
 - Dr. Samuel Katims Award for Humanism in Medicine
 - Best Poster Award
- C. **Installation of New Fellows**
- D. **2014 Quality Awards**
 - Institutional Leadership in Quality | AAMC
 - Founders' Award | R. Heather Palmer, MBCh (British Equivalent of MD), SM

4. Annual Business Meeting

- AJMQ Editor-in Chief's Report
- Student/Resident Report
- Executive Director's Report
- Treasurer's Report
- Election

5. Adjournment

Slate of Nominees for Election

Officers

President: James Cross, MD, FACMQ
 President-elect: Prathibha Varkey, MD, MPH, MBA
 Vice-President: Mark Lyles, MD, MBA, FACMQ
 Secretary: Donald E. Casey, Jr., MD, MPH, MBA
 Treasurer: John Vigorita, MD, MHA, DFACMQ

AMA Delegates:

Clair Callan, MD, MBA
 Nimisha Kalra-Satwah, MD, MPH, MBA (Alternate)

At Large Trustees

Paul K. Bronston, MD, DFACMQ
 Beverly Collins, MD, MBA, DFACMQ
 Peter C. Lee, MD, MPH
 Heidi Nicewarner, MD, MPH
 Henry C.L. Johnson, Jr., MD, MPH
 Jessica A. White, MD
 Claudio Loffreda-Mancinelli, MD
 Benjamin Schankar

2:30-5:15pm

BREAKOUT SESSIONS:

Track 1: The Science of Quality (Paris)

This session will provide a review of recent research in the Fields of Metric Development, Cognitive Psychology, Organizational Psychology and Human Factors in Healthcare.

Moderator: Paul Nagy, PhD

2:30-3:15pm

Organizational Psychology and Human Performance in Quality

Sallie Weaver, PhD, Johns Hopkins University, Baltimore, MD

3:15-4:30pm

Metric Development Research in Quality

Matt Austin, PhD, Johns Hopkins University, Baltimore, MD

4:30-5:15 pm

Human Factors Engineering

Raj Ratwani, PhD, National Center for Human Factors in Healthcare, MedStar Health, Washington, D.C.

Track 2: Continuing Professional Development ..(Athens)

This session will provide information on how to leverage ACGME to build training programs and how QI Projects can qualify for MOC credit.

Moderator: Nancy Davis, PhD

2:30-4pm

Integrating Quality Improvement, Graduate Medical Education & Continuing Professional Development

Nancy Davis, PhD, AAMC, Washington, D.C.
 Dave Davis, MD, AAMC, Washington, D.C.

4-4:10pm

Refreshment Break

4:15-5:15pm

Institutional Performance Improvement for ABMS Maintenance of Certification, Part IV

Richard Berger, MD, PhD, Mayo Clinic, Rochester, MN
 Kevin Graves, PMP, MBA, Multispecialty MOC Portfolio Approval Program, Lexington, KY

5:20-6:30pm

Committee Meetings

- Scientific Program (Paris)
- Membership (Tokyo)
- Student/Resident (Athens)

7-9pm

Executive Committee Dinner (TBD)
 (By Invitation)

SATURDAY, MARCH 29TH

7-7:50am

Breakfast with Speaker: Ovarian Cancer: Improving Diagnosis, Transforming Care..... (Paris)

Matthew McDonald, MD
(Not CME Eligible) *Hosted by Vermillion, Inc.*

8am-12pm

General Plenary Session II: Clinical Issues in Quality (Paris)

Moderator: Howard Kerpen, MD

8-9am

Quality in Telemedicine

Joe Tracy, MS, Lehigh Valley Health Network, Allentown, PA
Kathy Wibberly, PhD, University of Virginia, Charlottesville, VA
Nina Solenski, MD, University of Virginia, Charlottesville, VA

9-10am

Handoffs: Critical in the Era of Fragmented Medical Care

Introduction and Overview

Stephen Peterson, MD, New York Methodist Hospital, New York, NY

Intra-Hospital Handoffs

Christopher Nabors, MD, PhD, Westchester Medical Center,
Valhalla, NY

Fragmented Care: Handoffs and Integrated Practice Units

Harry Steinberg, MD, Hofstra NS-LIJ School of Medicine,
Hempstead, NY

10-10:20am

Special Award Session: 2014 President's Award

Jerod Loeb, PhD, Accepted by Sherri Loeb

10:20-10:30am

Refreshment Break

10:30-11:15 am

Critical Incident Debriefing and Root Cause Analysis after Cardiopulmonary Resuscitation in PICU

Umesh Dyamenahalli, MD, Arkansas Children's Hospital, University
of Arkansas for Medical Sciences, Little Rock, AR

11:15am-12pm

Never Worry Alone

Kathleen McNicholas, MD, JD, Christiana Care Health System,
Newark, DE

12-12:45pm

Lunch with Speaker: Clinical and Research Efforts to Improve the Diagnosis of Coronary Artery Disease in Women (Paris)

Alexandra Lansky, MD, Yale University, New Haven, CT
(Not CME Eligible) *Hosted by CardioDx*

1:15-3:15pm

ABMQ Exam (Crowne Plaza Old Town)

-Bus Service provided (departs at 12:50pm)

1-3pm *(Student Session 12-3pm)*

BREAKOUT SESSIONS:

Track 1: Student and Resident Workshop (Sydney)

*This session is designed to provide students/residents with unique
career advancements.*

-Not Accredited for CME/Lunch Provided

12-1pm **Career Panel**

Moderated by Henry C.L Johnson, Jr., MD, MPH

1-2pm **Publication Workshop**

Moderated by Martin Wegman, President-elect, Student/
Resident Section

2-3pm **Networking 101**

Moderated by Ben Schanker, President, Student/Resident
Section

Track 2: Integrating Genomics into Quality (Paris)

*This session will explain how to evaluate genomic tests and how key
stake holders in healthcare see this field evolving.*

Moderator: Lon Castle, MD

1-2pm

Using Genomic Testing to Promote Quality Care

Marc S. Williams, MD, Geisinger Health System, Danville, PA

2-3pm

The View for ACMQ: Stakeholders Discussion on Genomics and Quality

Panel:

Arnold Pallay, MD, Atlantic Health Systems, Morristown, NJ
Marc S. Williams, MD, Geisinger Health System, Danville, PA
Mark Monane, MD, CardioDx, Palo Alto, CA
James Cross, MD, FACMQ, Aetna, Hartford, CT

Track 3: Collaborating in Quality(Athens)

This session reviews tools and skills essential to developing boundary spanning leadership/collaboration skills.

Moderator: Paul Nagy, PhD

1-2pm

Building a Housestaff Quality Council

Susan Peterson, MD, Johns Hopkins University, Baltimore, MD

2-3pm

How to Collaborate with a Partner from a Different Industry

Marianna Bruno, PharmD, MPH, Pfizer, Inc., New York, NY
Abbe Steel, BA, UBC, an Express Scripts Company, McLean, VA

3-6:30pm

Visit to MedStar Health Simulation Training & Education Lab (SiTEL)

(Not Accredited for CME)
-Pre-registration required.

-Bus departs Hotel Monaco at 3:10, stops at ABMQ exam venue, and returns via Georgetown, if you want to walk around town!

7-9pm

ACMQ Quality Scholars Dinner (TBD)
(By Invitation)

SUNDAY, MARCH 30TH

9-11am

MORNING BRUNCH SESSION:

The Politics of Medical Quality (Paris)

Moderator: Mark Lyles, MD, MBA, FACMQ

Karen Fisher, US Senate Staff, Washington, D.C.
James Cross, MD, FACMQ, Aetna, Hartford, CT

11am

Meeting Adjourns

James Cross, MD, FACMQ, Aetna, Hartford, CT

2014 FOUNDERS' AWARD

In recognition of long-standing national leadership and exceptional ability to foster and support healthcare quality improvement.

R. Heather Palmer, MBBCh (British Equivalent of MD), SM Harvard School of Public Health, Boston, MA



Dr. Palmer is a Senior Lecturer in Health Policy and Management at the Harvard School of Public Health (HSPH). She earned her medical degree from Cambridge University and a Master's in Health Policy and Management from HSPH. She trained in Pediatrics at The Children's Hospitals of Philadelphia and Boston.

Dr. Palmer is an expert in quality in health care whose research and advocacy established the implementation of clinically meaningful quality measurements that physicians use to drive performance improvements.

She taught an innovative curriculum on quality of care to successive cohorts of masters students, also mentoring doctoral students and fellows who have become leaders in quality of care throughout the US and the world.

She served on advisory committees for the Joint Commission, Medicare and Medicaid, the Institute of Medicine, the National Quality Forum, and on the Board of NCQA and the Executive Committee of the Physician Consortium for Performance Improvement. For ten years she was Editor-in-Chief of the International Journal for Quality in Health Care.

She received the Homenot de la Sanitat 2001 award of the Avedis Donabedian Foundation, Spain, and the 7th Annual Avedis Donabedian Award in Quality Improvement of the Medical Care Section of the American Public Health Association in 2006.

2014 INSTITUTIONAL LEADERSHIP IN QUALITY AWARD

In recognition of the organization's iconic dedication to quality and culture of innovation in education.

Association of American Medical Colleges

■ **Receiving Award: Dave Davis, MD, Senior Director, Continuing Education & Performance Improvement**

Founded in 1876 and based in Washington, D.C., the Association of American Medical Colleges (AAMC) is a not-for-profit association representing all 141 accredited U.S. and 17 accredited Canadian medical schools; nearly 400 major teaching hospitals and health systems, including 51 Department of Veterans Affairs medical centers; and 90 academic and scientific societies. Through these institutions and organizations, the AAMC represents 128,000 faculty members, 75,000 medical students, and 110,000 resident physicians.

Through its many programs and services, the AAMC strengthens the world's most advanced medical care by supporting the entire spectrum of education, research, and patient care activities conducted by our member institutions. The AAMC and our members are dedicated to the communities we serve and steadfast in our desire to earn and keep the public's trust for the role we play in improving the nation's health.

2014 PRESIDENT'S AWARD

With gratitude to a champion of improving the quality and delivery of healthcare.

■ **Jerod Loeb, PhD, The Joint Commission**
Accepted by Sherri Loeb



Dr. Jerod Loeb, passed away on October 9, 2013, after a two year battle with cancer. Dr. Loeb played a significant role in promoting the vision of The Joint Commission globally and when he became a patient himself, he shared his experiences in the hope of improving the quality and delivery of health care. He is survived by his wife Sherri, and daughters

Rebecca and Jennifer.

Dr. Loeb worked at The Joint Commission for 19 years and played a leadership role in identifying, evaluating and implementing performance measures across the wide variety of Joint Commission accreditation and certification programs. Dr. Loeb received the National Quality Forum and The Joint Commission's John M. Eisenberg Patient Safety and Quality Honorary Lifetime Achievement Award in 2012. Dr. Loeb received the 2013 Distinguished Alumnus Award from the College of Staten Island, City University of New York.

He was involved in a variety of national and international initiatives associated with performance measurement and patient safety, including those of the National Quality Forum, the Centers for Medicare & Medicaid Services, the International Society for Quality in Health Care, and the World Health Organization.

Prior to coming to The Joint Commission, Dr. Loeb was assistant vice president for Science, Technology and Public Health at the American Medical Association (AMA) in Chicago where he also served as secretary of the AMA's Council on Scientific Affairs.

Dr. Loeb completed his graduate education at the State University of New York - Downstate Medical Center, held fellowship positions at Harvard Medical School - Peter Bent Brigham Hospital and Loyola University Stritch School of Medicine. He served on the faculty at Northwestern University Medical School since 1979 in both full- and part-time capacities, received tenure in 1985, and most recently was an adjunct professor of Physiology. He was also an adjunct associate of the Center for Health Policy and Center for Primary Care and Outcomes Research at Stanford University.

Dr. Loeb had more than 170 publications in cardiovascular medicine, risk assessment and communication, scientific ethics, and health care quality. He was the recipient of many grant awards from the federal government and other sources, and served on numerous national and international advisory bodies and as a reviewer for several scientific journals – including JAMA and the New England Journal of Medicine. He was deputy editor of the International Journal for Quality in Health Care and was a member of the editorial board. Dr. Loeb was on the Board of Directors of the National Patient Safety Foundation from 1998 - 2004 and was a member of the executive board of the International Society for Quality in Health Care from 2005 - 2007. He was also a member of the Water Quality and Health Advisory Board of the Chlorine Chemistry Division of the American Chemistry Council and a member of the Board of the Institute for Interactive Patient Care. He was a senior program advisor for the Robert Wood Johnson Foundation Interdisciplinary Nursing Quality Research Initiative. He was a member of the Board of the National Public Health and Hospital Institute (the research affiliate of the National Association of Public Hospitals and Health Systems). He served on several committees of the National Quality Forum, and was also a member or fellow in many professional and honorary organizations.

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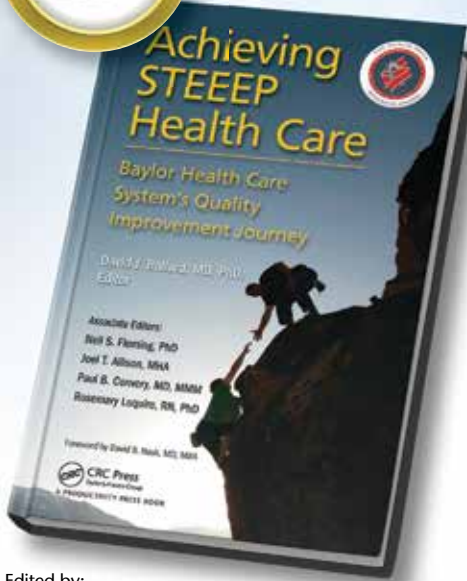


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—Sheldon M. Retchin, MD, MSPH, Senior Vice President for Health Sciences, Virginia Commonwealth University and Chief Executive Officer, VCU Health System

Edited by:

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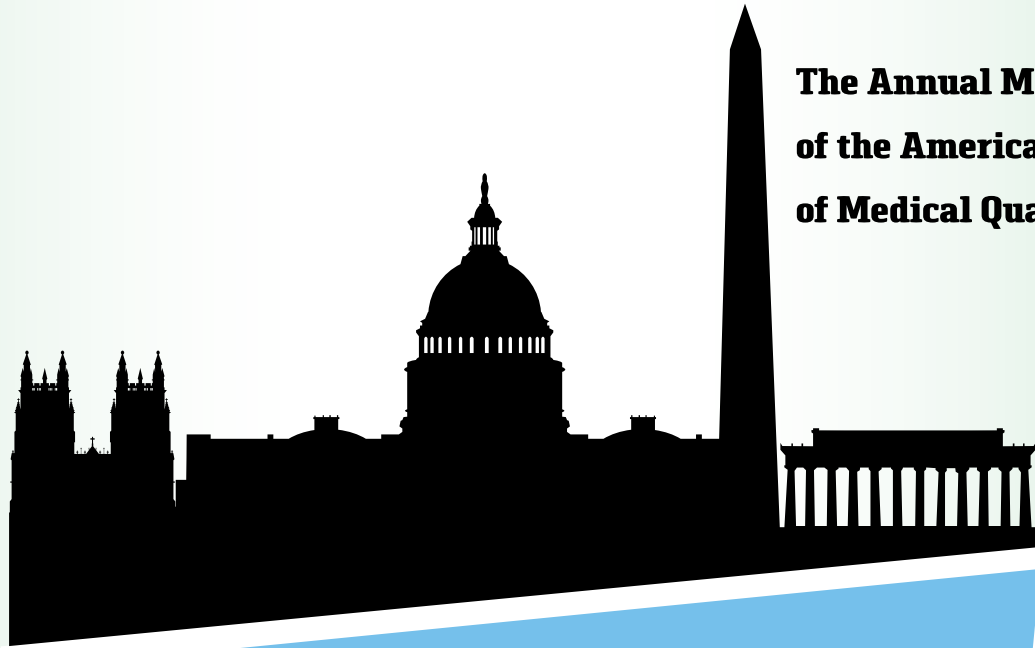
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